

2015

ANNUAL REPORT



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YEAR AT A GLANCE



JULY

- Final strategic planning session held.
- Risk management process reviewed.
- Presentation to City of Joondalup council meeting on the lease.
- Report on an audit of procurement procedures presented to Board.

AUGUST

- “Be Your Best Self” seminar runs at the centre.
- Moved to using MYOB Cloud for accountancy work.

SEPTEMBER

- Lakeside Joondalup volunteers undertake community service at the Centre.

OCTOBER

- Constitution amended.
- Strategic plan for 2014/15 - 2016/17 adopted.
- Tony O’Gorman made an Honorary Life Member.

NOVEMBER

- Centre hours are extended to 8.30am to 4.00pm.
- Crèche procedures reviewed and updated.
- Strategic Direction document printed and sent to members.

DECEMBER

- Our Christmas Appeal brightened the festive season for many families and children.
- Children’s Christmas party held at the Centre.

JANUARY

- New lease signed with City of Joondalup covering the period 1 January 2014 to 31 December 2034.
- Back to School Appeal – giving children new school equipment for the new year.

FEBRUARY

- \$5,000 received from Joondalup Business Association from their Charity Auction.
- Collaboration begins with WorkFocus Group.

MARCH

- Donate functionality added to our website.
- Operational Plan adopted.
- New Emergency Relief contract begins and City of Stirling added to our catchment area.
- Hosted a stall at the Rotary Carine Community Fair.

APRIL

- New shed installed to help with storage.
- 619 likes on Facebook.
- Key Resolution Register updated.

MAY

- ASB Marketing makes a large donation.
- Man O’War Men’s Shed donates handmade, full size, cubby house.
- New performance review framework adopted.

JUNE

- Payroll outsourced.
- Skill based volunteering begins through Volunteering WA.
- William Buck appointed as auditors for 2014/15.
- Informed that Department of Child Protection and Family Support will cease funding for financial counselling from 1 October 2015.

CHAIRPERSON'S MESSAGE



"Building a strong caring community free of adversity"

This is our new strategic vision that will guide The Spiers Centre Inc (TSC) for the next three years. The Board undertook a comprehensive strategic planning process with input from various stakeholders and the guidance of an external facilitator. The adoption of our Strategic Plan 2015-2017 is a significant achievement for TSC and we are excited to now focus on the objectives determined from six strategic themes identified, including growth and sustainability.

Our former Chairperson, Sarah Schmitt, was a key driver of our strategic planning process. We are thankful for her passionate leadership and for the invaluable contribution that Sarah made to the organisation as a Board member and Chairperson over 5 years. I would also like to acknowledge the remarkable input of our Deputy Chairperson, George Cowcher, who was instrumental in the development and implementation of our new three year plan.

The Board has progressed with implementing the strategic plan, reviewing compliance and risk management processes and some important policy development work; Board members also continued with work as members of our respective Board committees including our Finance and Audit, Governance, and Risk Management committees; and we appointed a Board member to fill the newly created Secretary position.

We finalised lease negotiations for the premises and the City of Joondalup granted a further 21 year lease. We are grateful for the ongoing support of City of Joondalup, Mayor Troy Pickard, Deputy Mayor Philippa Taylor and Councillors.

We received an increase in grant funding this year but we did experience a slight loss overall. The increase of almost 60% in the provision of emergency relief funds, equating to more than \$77,000 compared to last year, was notable. We were advised that two long standing grant and funding providers would not be continuing into the next financial year and therefore we have started planning for a thorough review of TSC's core services, looking at ways to build collaborative partnerships and investigating new funding opportunities.

We welcomed Helena Jakupovic as our Acting CEO, following the departure of our former CEO, Rhonda Adamsam. We are pleased to announce that Helena has since been appointed as our new CEO in a permanent capacity and would like to commend her and all TSC employees, volunteers and work experience students for their ongoing efforts and hard work this year in providing much needed services to individuals and families in our community – to relieve poverty, misfortune and distress.

TSC continued to provide financial counselling, emergency relief, donations of food and clothing, support and learning workshops, a meeting place for community groups to get together, crèche services, and an overwhelming Christmas appeal.

I would like to thank all of our sponsors, supporters and volunteers wholeheartedly for their generous contributions and for helping to make a positive difference to the lives of individuals, families and the community.

Lisa Nicolaou
Chairperson
26 October 2015

CEO'S MESSAGE



The only constant in today's fast-moving world is change. This has been a year of change for our Centre, but one of progress too.

Like others in community services, we have felt the impact of prevailing economic conditions, as well as big changes across the funding and policy environment. Our most significant challenge has been to shape our future in the context of new financial constraints; to meet rising social need with limited resources.

We must constantly seek to maximise the efficiency and effectiveness of our operations while continuing to place our clients at the centre of everything we do. As we strive forward, we call on your invaluable support once more. When we come together we are capable of achieving great things. Together we will build a strong caring community free of adversity.

The Spiers Centre Inc. is supported by many friends. The ongoing support we receive from our partners is essential to our effectiveness as an organisation. I wish to thank all of our supporters for their continued trust and commitment, these collective efforts make us confident that what we are doing today will make a difference.

A centre like ours always demands a lot from our people both voluntary and paid. This year has been no different. We are grateful that our vision inspires and encourages gifted people to offer their best. We are also very grateful for the support from all our volunteers; it is with the help of our volunteers that we are able to extend the reach and impact of our programs and services.

The Board is responsible for setting the direction, strategy and financial objectives for The Spiers Centre Inc. I wish to thank the Board for their support this year; they have given generously of their time, dedication, and wise counsel in guiding The Spiers Centre Inc. towards a sustainable future.

I am proud of our achievements and pleased that we keep challenging ourselves to bring our values to life in the work that we do.

Kind regards,

Helena Jakupovic
Chief Executive Officer
26 October 2015



OUR VISION:

**Building a strong caring community
free of adversity.**



OUR VALUES:

**Caring
Accountable
Responsive
Integrity
Non-judgmental
Growth**



OUR PURPOSE:

**The purpose of The Spiers Centre Inc. is to
relieve the poverty, misfortune and distress of
individuals and families in the northern suburbs of
Perth. In pursuing this, we aim to make a positive
difference to the lives of individuals, families and
the community through the provision of a range of
practical and innovative services.**

OUR PEOPLE

GOVERNANCE



Our Board of Management for the financial year 2014/2015

The community is represented by a Board of Management. The Board of Management comprises Members who donate their time to the effective strategic management of the Centre in a voluntary capacity. As The Spiers Centre Inc. is a growing, dynamic, multi-faceted centre, the Board delegates to the Chief Executive Officer the day to day responsibility for the operations of the Centre.



Lisa Nicolaou
Chairperson

Sarah Schmitt
Chairperson (until August 12, 2014)

George Cowcher
Deputy Chairperson

Malcolm Ross
Treasurer (appointed April 13, 2015)

Sean McGurk
Treasurer (until April 7, 2015)

Louahna Lloyd
Secretary (appointed April 23, 2015)


Roslynne Agostino
Board member

Michael O'Kane
Board member (appointed April 8, 2015)

Nathalie Jays
Board member (until July 18, 2014)

OUR PEOPLE

TEAM



Helena Jakupovic	Acting Chief Executive Officer
Rhonda Adamsam	Chief Executive Officer (until November 4, 2014)
Nicole Abbott	Facilitator
Abby Armstrong	Reception Relief
Jennifer Baker	Creche Worker
Tina Bennett	Financial Counsellor
Fiona Black	Emergency Relief Caseworker
Sue Bulger	Creche Worker
Sharon Conchie	Reception Relief
Jane Cross	Financial Counsellor
Leanne Durie	Office Coordinator
Corsica Fuaivaa	Creche Worker
Ruth Goadsby	Creche Worker
Cathy Makin	Financial Counsellor
Gavher Pestonji	Creche Worker
Kyla Rasmussen	Bookkeeper
Tracey Sanzone	Facilitator
Marian Suares	Creche Worker
Rochelle Wilson	Creche Worker
Mellissa Wright	Creche Coordinator

OUR PEOPLE

VOLUNTEERS



We are so very grateful to those who freely donate their time to help the centre. Without these selfless people, we would be restricted in terms of what we can deliver to our clients and to the community. They give their time, their energy and passion to make a difference.

These individuals have assisted as volunteers throughout the year:



Abby Armstrong
Rod Dawes
Suzanne Dawes
Pat Gallacher
Jane Martin
Dorita Martin
Dani McAnally
Elly Morehouse
Wendy Pitt




Sarah O'Sullivan
Doug Rasmussen
Ada Rasmussen
Chris Siney
Denise Stubber
Marlo Stubber
Marian Soares
Kara Te Whaiti
Christine Van der Watt

Throughout the year, we have been supported by the following students on practicum:



Sharon Dearing
Joy Hu
Sarah Morgan
Musenge Mulimba



Kevan O'Hare
Ujwala Sharma
Jenelle Stubbs

We also are fortunate to have great people help us with our Christmas Appeal. These individuals include:



Abby Armstrong
Stella Beavis
Helen Carr
Glenn Chu
Leanne Campbell-Davies
Jamie-Leigh Cowhard
Joshua Davey
Suzanne Dawes
Rod Dawes
Sharon Dearing
Michelle De-Rosier
Christian Derschow
Monique Derschow
Debbie Dobra
Raelene Doran
Vanessa Fell
Sarah Fleck
Linda Fry
Pat Gallacher
Chris Greenhalgh



Rod Hamilton
Robyn Lawrence
Candice MacLennan
Robyn McCullough
Matthew Nielsen
Jan Norberger MLA
Sarah O'Sullivan
Eva Phillipson
Ada Rasmussen
Doug Rasmussen
Barbara Richardson
Sarita Rivers
Lynne Spicer
Kathe-ely Turner
Christine Van der Watt
Jennifer Webb
Karyn West
Alex Wheeler
Callum Young

To each of these people, we extend our gratitude for helping us to build a strong caring community free of adversity. Your efforts are valued and we welcome your ongoing support.

STRATEGY

The Spiers Centre Inc. undertakes a strategic planning process every three years to ensure our priorities reflect the needs of the community and that our resources are used to the best advantage. This plan builds on the previous strategic plan which guided TSC for the last three years.

The new Strategic Plan 2014/2015-2016/2017 will enable us to prioritise current and future needs of the community and provide services where they are needed most.

Our current strategy focuses around six priority themes that could impact on our services over the next three years and beyond. To bring our themes to life, we have developed six strategic objectives, to which our Vision and Values are fundamentally aligned.

These objectives are:

- 1. To ensure responsive growth**
- 2. To achieve financial and non-financial sustainability**
- 3. To build internal capability and capacity**
- 4. To optimise our services**
- 5. To recognise and adapt to the changing environment**
- 6. To build the image and profile as a proactive, contemporary and responsive service**

These objectives will be key drivers in achieving successful outcomes for all our stakeholders.



SERVICES



The Spiers Centre Inc. has 3 main services:

- The F.A.I.R Program,
- The Individual and Family Support Program, and
- The Community and Social Support Program.

Each program has a variety of activities and/or assistance provided. Of these programs, our most commonly used services are:

- Financial Counselling to help clients cope with financial difficulties, including advocacy or negotiation with creditors. Our financial counsellors educate and assist clients to understand their rights and responsibilities as a consumer.
- Emergency Relief to provide financial assistance during times of crisis and is used to maintain connection to essential services or to assist with food or other necessities. Food parcels, bread, clothing, blankets and Christmas hampers, both toy and food, are also provided where needed and when available.
- Personal development activities to increase self-esteem and confidence to achieve positive mental health. Such activities help to overcome social isolation, increases networks and friendships and provide opportunities for individual growth.

We provide a variety of other services and activities under these programs and are always willing to develop new activities should the need arise.

2014-2015 SNAPSHOT



WE GAVE
6,066
BAGS OF BREAD AND
1,746
FOOD PARCELS TO
THOSE IN NEED.

347
CHRISTMAS
HAMPER
WERE GIVEN TO
FAMILIES. THIS
GAVE A BRIGHTER
CHRISTMAS TO
612
CHILDREN AND
535
ADULTS.

WE DISTRIBUTED
\$208,595
IN EMERGENCY
RELIEF AID.

229
PEOPLE
ATTENDED
SOCIAL OR
SUPPORT
GROUPS.

233
CHILDREN
ATTENDED
PLAYGROUPS AND
OUR CRECHE.

WE ASSISTED
732
CLIENTS WITH
EMERGENCY RELIEF
APPOINTMENTS
OR AID.

WE ASSISTED
644
CLIENTS WITH
FINANCIAL
COUNSELLING
SERVICES.

WE RECEIVED
\$21,487
IN DONATIONS.

WE FACILITATED
795
HOURS OF
STUDENT
PLACEMENTS

WE WERE
SUPPORTED BY
1140.9
VOLUNTEER
HOURS.

INDEPENDENT AUDITOR'S REPORT



INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THE SPIERS CENTRE INCORPORATED

Report on the Financial Report

We have audited the accompanying financial report being a special purpose financial report of The Spiers Centre Incorporated on pages 6 to 15, which comprises the statement of financial position as at 30 June 2015, the statement of income and expenditure, the statement of changes in accumulated funds and the statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the statement by the members of the board.

The Board's Responsibility for the Financial Report

The board is responsible for the preparation and fair presentation of the financial report that gives a true and fair view, and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the Australian Charities and Not-for-profits Commission Act 2012 and is appropriate to meet the needs of the members.

The board's responsibility also includes such internal control as the board determines is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance about whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the members of the board, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

CHARTERED ACCOUNTANTS & ADVISORS

Level 3, 15 Labouchere Road
South Perth WA 6151
PO Box 748
South Perth WA 6951
Telephone: +61 8 6436 2888
williambuck.com

INDEPENDENT AUDITOR'S REPORT



INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THE SPIERS CENTRE INCORPORATED (CONT)

Auditor's Opinion

In our opinion the accompanying financial report of The Spiers Centre Incorporated on pages 6 to 15 is prepared in accordance with Division 60 of the Australian Charities and Not-for-profits Commission Act 2012, including:

- a) giving a true and fair view of The Spiers Centre Incorporated's financial position as at 30 June 2015 and of its performance for the year ended on that date; and
- b) complying with Australian Accounting Standards to the extent described in Note 1 and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013.

Basis of Accounting

Without modifying our opinion, we draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the members' reporting responsibilities under the Australian Charities and Not-for-Profits Commission Act 2012. As a result, the financial report may not be suitable for another purpose.

Matters Relating to the Electronic Presentation of the Audited Financial Report

This auditor's report relates to the financial report of The Spiers Centre for the year ended 30 June 2015 included on The Spiers Centre Incorporated's web site. The board is responsible for the integrity of The Spiers Centre Incorporated's web site. We have not been engaged to report on the integrity of The Spiers Centre Incorporated's web site. The auditor's report refers only to the financial report. It does not provide an opinion on any other information which may have been hyperlinked to/from these statements. If users of this report are concerned with the inherent risks arising from electronic data communications they are advised to refer to the hard copy of the audited financial report to confirm the information included in the audited financial report presented on this web site.

A handwritten signature in black ink that reads 'William Buck'.

William Buck Audit (WA) Pty Ltd
ABN 67 125 012 124

A handwritten signature in black ink that reads 'Conley Manifis'.

Dated this 18th day of September, 2015

ABRIDGED FINANCIAL STATEMENTS

The Spiers Centre Inc.

ABN: 60 848 523 312

Abridged financial report for the year ended 30 June 2015

	2015 \$	2014 \$
STATEMENT OF FINANCIAL POSITION		
AS AT 30 JUNE 2015		
CURRENT ASSETS		
Cash and cash equivalents	313,181	368,052
Receivables	19,355	9,471
Total Current Assets	<u>332,536</u>	<u>377,523</u>
NON CURRENT ASSETS		
Plant and Equipment	3,466	-
Total Non Current Assets	<u>3,466</u>	<u>-</u>
TOTAL ASSETS	<u>336,002</u>	<u>377,523</u>
CURRENT LIABILITIES		
Payables	71,052	109,280
Employee Provisions	27,590	33,886
Total Current Liabilities	<u>98,642</u>	<u>143,166</u>
NON CURRENT LIABILITIES		
Employee Provisions	13,792	7,360
Total Non Current Liabilities	<u>13,792</u>	<u>7,360</u>
TOTAL LIABILITIES	<u>112,434</u>	<u>150,526</u>
NET ASSETS	<u>223,568</u>	<u>226,997</u>
ACCUMULATED FUNDS		
Retained surplus	123,568	126,997
Reserves	100,000	100,000
Total Accumulated Funds	<u>223,568</u>	<u>226,997</u>

STATEMENT OF CHANGES IN ACCUMULATED FUNDS		
Beginning Accumulated Funds	226,997	188,090
(Deficit) / Surplus for the year	(3,429)	38,907
Closing Accumulated Funds	<u>223,568</u>	<u>226,997</u>

INCOME AND EXPENDITURE STATEMENT

FOR THE YEAR ENDED 30 JUNE 2015

	2015 \$	2014 \$
Grants	660,470	538,469
Provision of services	36,485	31,252
Fundraising	21,487	34,537
Interest income	11,820	11,090
Other	5,213	6,523
Direct and indirect employment costs	(450,445)	(383,289)
Emergency relief	(208,595)	(131,574)
Cost of materials	(8,137)	(6,616)
Fundraising expenses	(80)	(109)
Other expenses	(71,344)	(61,376)
Depreciation	303	-
(DEFICIT) / SURPLUS FOR THE YEAR	<u>(3,429)</u>	<u>38,907</u>

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 30 JUNE 2015

CASH FLOW FROM OPERATING ACTIVITIES

Receipts from operations	685,064	620,256
Payments to suppliers and employees	(747,987)	(543,856)
NET CASH (USED IN) / FROM OPERATING ACTIVITIES	<u>(62,923)</u>	<u>76,400</u>

CASH FLOW FROM INVESTING ACTIVITIES

Payment for plant and equipment	(3,769)	-
Interest received	11,820	11,090
NET CASH FROM INVESTING ACTIVITIES	<u>8,051</u>	<u>11,090</u>

Net increase / (decrease) in cash held	<u>(54,871)</u>	<u>87,490</u>
Cash and cash equivalents at the beginning of the financial year	368,052	280,562
CASH AND CASH EQUIVALENT AT THE END OF THE YEAR	<u>313,181</u>	<u>368,052</u>

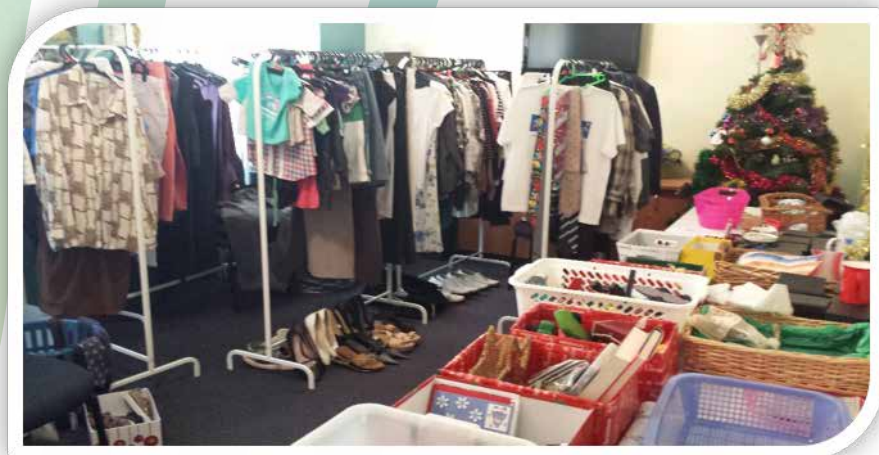
NOTES

The Abridged Financial Report has been derived from the audited special purpose financial report that is prepared in accordance with note 1 to that report.

CHRISTMAS APPEAL

Each year we run a Christmas Appeal to provide a food hamper, toys and pamper items for those in need at Christmas. We believe that nobody should go without the gift of receiving at Christmas. We do the best to give all we can, but we rely on the kindness and generosity from our local communities to help us create a Christmas worth smiling about.

We turn our crèche into Santa's Workshop where we create our Christmas hampers and we turn our meeting room into a Christmas Cave where people can come and select clothes, Christmas stocking fillers, pamper items for adults and many varied items.



COLLABORATIVE PARTNERSHIPS



We continue to build on core relationships and seek to forge new ones to increase support for people in the community facing poverty, misfortune and distress. The following are the great teams that we work with to support our community. We thank them for their support of our centre and the work that we do.



- Alinta
- Anglicare
- Australian Audit
- Australian Taxation Office
- Beyond Bank
- CCLSWA
- Centrecare
- Centrelink
- Charity Link
- City of Joondalup
- City of Stirling
- City of Wanneroo
- Clarkson Mental Health Services
- Coles
- Department of Commerce
- Department of Housing
- Department of Transport
- Dreamlife Church
- Financial Counselling Association of WA
- Financial Counselling Hotline
- Foundation Housing
- HACC
- Joondalup Mental Health Services
- Joondalup Men's Shed
- Kidsport
- Kleenheat
- Legal Aid
- Lifeline
- Man O'War Men's Shed
- Merriwa Primary School
- North Metro Drug And Alcohol

COLLABORATIVE PARTNERSHIPS



Northern Suburbs Community Legal Centre
Northreach Community Church Homeless
Program
Ombudsmen
Open Colleges
PHAMS
Partners In Recovery
Pay It Forward Facebook Page
Polytec West
Red Cross Private Tenancy Support Service
Salvation Army
Sisters IGA
Soul Link
St Vincent De Paul
Stepup Loans
Synergy
Telstra
Tenancy WA
UnitingCare West
Victory Life Centre
Volunteering WA
WANILS
Wanneroo Community Men's Shed
Water Corporation
Wearne Trust
West Coast Institute of Training
Workfocus Group
Xpress Print
Youth Futures WA

THANK YOU

To the many amazing individuals and supporters that we have – thank you! We would like to take the opportunity here to formally acknowledge you, your time, donations and support. Everything you do helps us support the community and build a strong caring community free of adversity. We value your contribution and look forward to your continued support.

INDIVIDUALS

Abdullatip, M.
Ackerman, W.
Aisbett, L.
Alatip, M.
Atkinson, K.
Bachhouse, K.
Baird, A.
Barfoot, S.
Barilete, J.
Bellety, K.
Boekhoorn, M.
Botten, J.
Bowden, L.
Boyd, S.
Brandli, M.
Brooke, T.
Broun, K.
Buckett, S.
Burton, D.
Byrne, K.
Byrne, M.
Camille, K.
Carroll, Z.
Casson, B.
Coghill, T.
Collins, J.
Conchle, S.
Cook, A.
Coombes, L.
Cousins, A.
Cowcher, G.
Craig, G.
Cryster, M.
Cuttan, S.
Dawes, R & S
Dean, N.
Deolin, L.
Deuh, L.
Doan, T.
Dobra, D.
Doherty, M.
Doran, R & P
Edwards, S.
Ellis, T.
Elshaw, C.
Fatucci, J.
Featherstone, B.
Fergie, E.
Fischer, E & L
Flanagan, E.
Fleck, S.

Fong, T.
Forth, L.
Francis, K.
Frehner, J & L
Gillet, P.
Goadsby, R.
Goodenough MP, I.
Grantilea, P.
Green, A.
Green, A.
Griffiths, E.
Guilfoyle, C.
Helen, R.
Hilditch, E.
Hiscock, L.
Hiscock, V.
Hockey, K.
Jakupovic, H & J
James, M.
Kat, M.
Kaye, H.
Kelly, K.
Koreman, N.
Lawrence, R.
Le Map, S.
Leembruggen, B.
Leisse, N.
Lim, C.
Lim, S.
Low, S.
Lyons, S.
MacPherson, S.
Mallie, O.
Mann, P.
Marian, L.
Mather, J
Maughan, V.
McCarney, C.
McDonald, K.
McKelvie, S.
Melody, P & J
Moman, M.
Morton, T.
Narbett, B.
Nelsan, R.
Nicolaou, L.
Nicholson, D.
Norberger MLA, J.
Norville, M.
O'Connell, T.
O'Sullivan, S.

Owen, R.
Pajic, M.
Pearce, D.
Peate, H.
Plate-Mcdartlan, R.
Pruiti, R.
Pyle, L.
Ramsey, A. (Estate of the Late)
Riddell, R & H
Rochard, M.
Russell, D.
Scalzo, A.
Scholefield, E.
Shah, M.
Shah, R.
Simon, L.
Sinclair, J.
Skell, C.
Skinner, S.
Sklya, C.
Smajkic, A.
Smith, E.
Smith, L.
Spencer, R.
Stevens, J & F
Stevenson, M.
Stokes, L.
Stubber, D.
Tamblyn, K.
Taylor, I.
Tully, K.
Viney, C.
Vukman, M.
Wade, J.
Walden, J.
Wardle, A.
Warne, N.
Waterton, S.
Whitt, E.
Williams, M.
Williams, S.
Winckel, P.
Winstanley, S.
Woods, S.
Wright, B.

THANK YOU



SUPPORTERS




adzoo	Lion Club Ocean Reef
Airlite Group Cleaning Services	Marangaroo Family Centre
ASB Marketing	Mindarie Rotary Club
Atrium Homes	Minera Gold Limited
Bakers Delight Belridge	National Seniors Australia Joondalup
Beaumaris Baptist Church	New Apostolic Church
Beaumaris Primary School	North Metro Triton Club Inc.
Beldon Primary School	PLE Computers Pty Ltd
Belridge Chiropractors	Poseidon Primary School
Brumbys Joondalup	Provet Pty Ltd
Chemist Warehouse Whitfords	Rise Legal
Clarkson Holden	Riverview Church
Cleveland & Co. Associates	Smartline Personal Mortgage Advisers
ClutterBugs	Soroptimist International
Community Vision Family Day Care Centre	St John of God Health Care
Community Vision Social Club Woodvale	St Mary Magdalene's Church
Denning Nominees Pty Ltd	The Sewing Guild
Department for Child Protection and Family Support	Tapping Primary School
Duncraig Library plus Friends and Family	Transmin Pty Ltd
Duncraig Playgroup	WA Police
Eddystone Primary School	Wanneroo Country Women's Association
Full of Beanz Children's Fitness	Wanneroo Primary School
Grill'd Joondalup	Whitfords Presbyterian Church
Hillarys Rotary Club	White Dove Spiritualist Church
IGA Heathridge	Women's and Breast Imaging
Inner Wheel Club of Wangara	Woodvale Baptist Church
ITT Blakers	
Janetto Holdings Pty Ltd	
Jesus Christ Church of Latter Day Saints	
Joondalup Business Association	
Joondalup Community Church	
Joondalup Early Learning Centre	
Lake Joondalup Baptist Church	
Lake Joondalup Baptist College	
Lakeside Joondalup Shopping City	



ACKNOWLEDGEMENTS



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Department for Child Protection and Family Support
Department of Education
Department of Local Government and Communities
Department of Social Services
Disability Services Commission
Lotterywest
Ngala

HOW YOU CAN HELP



Great things happen when people give.

Give Money

By making a donation today, you can help us to improve the quality of lives of people impacted by hardship. Make a secure online donation at www.thespierscentre.com.au/donate, talk to your employer about workplace giving or talk to us about leaving a gift through your Will.

Give Support

Fundraising is held throughout the year to raise funds for our free support services and to buy food for those in need. Why not join an event, meet new people and raise vital funds?

Give Time

Volunteers are crucial to helping us achieve our goals. From skills based volunteering through to reception and sorting bread and clothes we have many opportunities available.

Give Strength

Our business partners share in our achievements. There are many ways we can work together to create long term results. If you are keen to work with us to build a strong caring community free of adversity, please contact us.

To keep up with the latest news, please subscribe to our newsletter at www.thespierscentre.com.au/who-are-we

“Too often we underestimate the power of a touch, a smile, a kind word, a listening ear, an honest compliment, or the smallest act of caring, all of which have the potential to turn a life around”.

- Leo Buscaglia



SERVICES

Emergency Relief
Financial Counselling
Material Aid
Creche Services
Playgroups
Social and Support Groups
Community Centre





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